

Community Intravenous Antibiotics Service

020 8315 8722

8am-8pm
7 days a week

Your course of intravenous antibiotics

Condition treating for: _____

Medication: _____

Dosage: _____

Frequency of administration: _____

Start date: _____

Planned end date (if known): _____

Allergy history: _____

In case of emergency

Call 999 and inform the call handler you are receiving IV _____ at home from Bromley Healthcare.

Bromley Healthcare
better together

The Community Intravenous Antibiotics service is part of Bromley@Home. We are a team of doctors and nurses who provide care for patients in the community that would otherwise be delivered in hospital. We work across the Princess Royal University Hospital and Bromley Healthcare to provide you with a joined up service.

You have been prescribed intravenous antibiotics. We will administer these for you in your own home, check to see that the antibiotics are working and agree with you what needs to happen next.

Tell us what you think

We want you to be happy with the service you receive from us, but we know that every so often something might go wrong. If you're unhappy with the care you receive or an element of our service, we want to hear from you.

Of course, we also want to hear from you if you're happy with the care you're receiving - it's good to be able to thank the team and let people know they're doing a good job, so if you have a compliment or congratulation, we'd like to hear from you.

If we are unable to resolve your concerns or you would like to take the matter further please contact us at the address below.

Central Court
1b Knoll Rise
Orpington BR6 0JA

020 8315 8880

bromh.feedback@nhs.net

bromleyhealthcare.org.uk

Bromley Healthcare Community Interest Company Ltd

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Community Intravenous Antibiotics service

Provided by Bromley@Home
Bromley Healthcare and the Princess Royal University Hospital working together

Community Intravenous Antibiotics Service

Bromley@Home aim to provide you with the same care at home as you would receive in an ambulatory unit at hospital. This removes the need for you to travel to hospital to receive your intravenous antibiotics (IVAB).

Many people prefer to be cared for at home rather than in hospital. This service enables you either to avoid going into hospital at all, or help you to get home sooner if you do. The service helps to stop you needing to go to hospital every day for the period of your IVAB treatment.

This leaflet explains what the community IVAB service is and how it works. If you have any further questions, please speak to a member of the team caring for you.

Who are Bromley@Home?

We are a team working across the hospital and community. We are nurses, community doctors, hospital consultants, and the microbiology team at the Princess Royal University Hospital (PRUH).

Why have you been referred to this service?

A doctor has prescribed you a course of antibiotics to be regularly administered directly into your bloodstream. You will need a nurse to administer the antibiotics for you at least once a day. This service means you will not need to go to hospital to receive your antibiotics which aims to provide you with a more comfortable environment to get better at home.

What happens at my first visit?

You may have started your IVAB treatment in hospital, or you may start it at home. A nurse will visit you at home and check whether there are risks we need to be aware of and manage in your care. They will take clinical observations and provide your IVAB therapy.

What happens at my next visits?

Each time the nurse visits they will reassess you and take clinical observations. They will then provide your IVAB therapy. Depending on your treatment plan the nurse may take a blood or other sample to check the progress of your treatment.

Your sample test results will be reviewed remotely by a qualified clinician. This may result in a recommendation to:

- continue your current treatment,
- move to oral antibiotics, or
- stop antibiotics.

If there is anything concerning in the results or anything else relating to your progress a GP or consultant at the hospital may need to review you. This may be done virtually, through a phone call, or face to face.

If you are receiving IVAB therapy three times a day, we will endeavour to ensure your third dose is provided in the evening. On some occasions when we are very busy we may be later than this. We will aim to call to let you know when to expect us.

What happens at the final visit from the IVAB service?

At the last visit from the service your nurse will administer your IVAB as usual. Unless there is any reason to leave it in, the nurse will remove your vascular access device, and take away the sharps bin and, if you want us to, any unused IVAB medication.

What if I become unwell?

While you are receiving your IVAB from the service:

- Raise it with the nurse at your next home visit
- Call us to discuss it 8am to 8pm, 7 days a week on: 020 8315 8722. The team will assess you and make sure that you get the right care.
- Between 8pm in the evening and 8am in the morning, call 111.
- If it is a medical emergency, dial 999 and ask for the ambulance service, telling them your symptoms and that you are receiving intravenous antibiotics at home.

If you are treated by another GP or medical professional/paramedic while you're being seen by the IVAB service, please make them aware you're in our care and show them this leaflet.

After our last visit and when you are discharged from the service, please contact your GP, 111 or 999 as normal.