

**Q. What is the Accessible Information Standard?**

**A. The Accessible Information Standard is a mandatory standard that all NHS and publicly funded adult social care services must follow to support people with a communication or information need.**

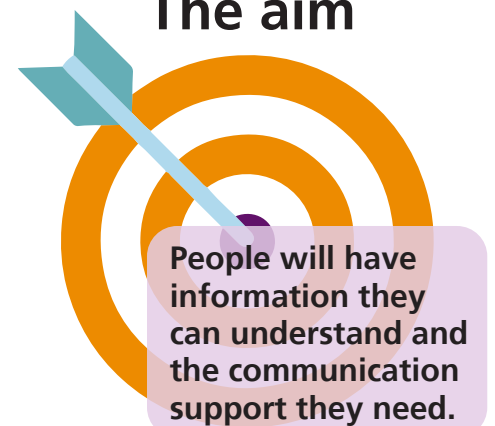
### Who is it for?



### The essentials



### The aim



## 1 Identify

Ask if people have any information or communication needs and find out how to meet those needs.



## 2 Record

Record those needs in a set way that is highly visible, using specific definitions.



## 3 Flag

Use alerts or flags to make it clear on the person's record what their needs are, and prompt action to meet those needs.



## 4 Share

Share information about the person's needs with other NHS and adult social care providers.



## 5 Meet

Make sure people get their information in an accessible way and have the communication support they need.