

Can my child's Health Visitor, GP or pre-school still refer them?

Yes. However, these children will then be invited to a drop-in clinic for assessment. You are invited to bring written information from other people involved in your child's care if you wish.

Children who are looked after (CLA), need statutory assessment and/or have severe and complex needs can be referred for an individual assessment appointment.

Children's Speech and Language Therapy

0300 330 5777

bromh.cccpod5@nhs.net

Clinic addresses:

Beckenham Beacon
379 Croydon Road
Beckenham
BR3 3QL

Biggin Hill Clinic
Church Road,
Biggin Hill
TN16 3LB

Mottingham Clinic
Kimmeridge Road
Mottingham
SE9 4EB

**Bromley
Healthcare**
better together

The Children's Speech and Language Therapy is provided by Bromley Healthcare, an award-winning social enterprise working with the NHS, delivering a wide range of community healthcare services to people of all ages in Bromley, Bexley, Croydon, Greenwich and Lewisham.

We provide a wide range of nursing, medical and therapy services for adults and children. These include District Nursing, Health Visiting, Speech and Language Therapy, Physiotherapy and Occupational Therapy. 98% of our patients would recommend our services to their friends and family.

Tell us what you think

We want you to be happy with the service you receive from us, but we know that every so often something might go wrong. If you're unhappy with the care you receive or an element of our service, we want to hear from you.

Of course, we also want to hear from you if you're happy with the care you're receiving - it's good to be able to thank the team and let people know they're doing a good job, so if you have a compliment or congratulation, we'd like to hear from you.

If we are unable to resolve your concerns or you would like to take the matter further please contact us at the address below.

Central Court
1 Knoll Rise
Orpington BR6 OJA

020 8315 8880

bromh.feedback@nhs.net

bromleyhealthcare.org.uk

Bromley Healthcare Community Interest Company Ltd
Company no: 06815987 Registered in England
Registered office: Central Court, 1 Knoll Rise, Orpington, BR6 OJA
BHCPSCS092019

NHS



**Pre-school
Children's Speech and
Language Therapy**
Provided by Bromley Healthcare

Speech and language assessment for pre-school children

We are changing the way we assess pre-school children's speech and language needs. Why?

- So that we can see your child more quickly
- So that we can make a wider range of appointments and locations available to you
- So that we can make our appointments more 'friendly' to pre-school children

Where and when will I be able to get appointment?

Our drop-ins at the Blenheim and Burnt Ash Children and Family Centres will continue.

Blenheim Children and Family Centre

1st Friday of each month
9.30am-11.30am

Burnt Ash Children and Family Centre

3rd Thursday of each month
9.30am-11.30am

So what's new?

We will also be running drop-ins at the following local community clinics:

- **Beckenham Beacon**
1st Wednesday of each month
9.30am-11.30am
2nd Tuesday of each month
12.30pm-2.30pm
- **Biggin Hill Clinic**
4th Thursday of each month
9.30am-11.30am
- **Mottingham Clinic**
1st Thursday of the month
9.30am-11.30am
4th Wednesday of each month
12.30pm-2.30pm

Do I have to go to the clinic nearest to where I live?

No, you can go to any of the drop-in clinics and **you don't have to make an appointment.**

Just turn up in good time, as children will be seen on a 'first come, first served' basis.

What will happen when I get there?

- When you arrive, you will be given a number, to indicate when you will be seen.
- You and your child will be invited to come into a playroom, where you can have fun, while waiting for your turn.
- A Speech and Language Therapy Assistant will ask you to complete a brief questionnaire about your child.
- When it is your turn, the Speech and Language Therapist will invite you into another room, with toys for your child to play with.
- The SLT will discuss your concerns with you, observe your child and give advice about how you can help them develop their speech and language skills.

What will happen next?

Depending on the nature of your child's difficulties, the SLT may:

- give advice and reassurance
- invite you to come back after a few months of home activities
- invite you to a parent education session about speech and language development
- invite your child for further assessment or treatment sessions