

Name of Service: Childrens Physiotherapy
Action plan for satisfaction survey 2015-16

You told us this	As a result
You would like baby changing facilities downstairs.	This has been highlighted to the centre manager and estates department.
You do not receive clear directions on where to go for your appointment once in the building.	This has been highlighted to the centre manager to ensure all reception staff and those who cover reception know where to go for the various services.
You think very highly of the service and the experience of childrens Physiotherapy	To maintain this high level of child and family experience and proactively seek feedback from children, young people and their families to ensure the experience remains positive one.

