

How to access the service

Hollybank is one of a range of short breaks available to children and young people with disabilities in Bromley.

In order to access Hollybank an assessment will be carried out by a social worker in the Disabled Children's Short Break and Social Work Team.

The length and regularity of any short breaks offered will depend on the assessed needs of your family and the needs of your child which will be identified during the assessment process. Hollybank short breaks will be provided free of charge to your family.

If you feel you could benefit from this service please contact:

Disabled Children's Social Work & Short Break Team,
2nd floor North Block
Civic Centre, Stockwell Close
Bromley BR1 3UH
Tel: 0208 313 4511



Hollybank
143 Chislehurst Road
Petts Wood
Orpington
BR6 0DS
Tel: 01689 894420

Tell us what you think

We want you to be happy with the service you receive from us, but we know that every so often something might go wrong. If you're unhappy with the care you receive or an element of our service, we want to hear from you.

Of course, we also want to hear from you if you're happy with the care you're receiving - it's good to be able to thank the team and let people know they're doing a good job, so if you have a compliment or congratulation, we'd like to hear from you.

If we are unable to resolve your concerns or you would like to take the matter further please contact us at the address below.

Global House
Station Approach
Hayes, Kent
BR2 7EH
020 8315 8880
contact@bromleyhealthcare-cic.nhs.uk
www.bromleyhealthcare.org.uk

Bromley Healthcare Community Interest Company Ltd
Company no: 06815987 Registered in England
Registered office: Global House, Station Approach, Hayes, kent BR2 7EH

**Bromley
Healthcare**
better together



Hollybank

for parents/carers and professionals

Residential
short-term break
service for
children and
young people
with
disabilities



Working with



Hollybank is a happy, homely, safe and stimulating environment. We aim to help children develop independence skills within their own potential, whilst having fun.

What you find at Hollybank

Hollybank has two units named yellow and purple.

The purple unit can have up to six children with physical and/or learning disabilities and complex health needs.

The yellow unit can have up to five children with autism and/or challenging behaviour.

We are registered with Ofsted to support children aged 5—17 years.

Each unit is specially adapted to meet the needs of the children who come here.

During their stays, your child will have his or her own bedroom. There are lots of toys and games for your child to play with including play stations, videos and computer games, a sensory room and soft play room. There is also an internet café and a messy play room.

Your child can play in our secure gardens that has adapted play areas and equipment. Your child will also have the opportunity to join in a variety of outings depending on their needs and abilities.

We also have an emergency bed for disabled children within the borough of Bromley to use.

We have an information pack we can give you which has all the information you will need on everything you need to know about Hollybank.

To access Hollybank you must live in Bromley or have a Bromley GP

What we offer

If your child has a disability we can offer safe and enjoyable short-term breaks. We do this by working in collaboration with your child, your family and other professionals.

If your child is offered a short break at Hollybank, we work closely with you to make sure and plan how their needs are met.

We will take into account any dietary, religious or cultural preferences. We will also make sure we know what your child enjoys or dislikes, so that their stay can be as much fun as possible.

We work with the London Borough of Bromley's Special Needs transport department to arrange how children will be transported between school and Hollybank.

About the staff at Hollybank

We have nursing and social care staff, and trained care workers who have considerable knowledge and experience of working with children with disabilities.

We recognise that all children have individual needs, and we work closely with you and professionals to ensure these are met whilst your child stays with us.

The service is jointly funded by Bromley Clinical Commissioning Group and London Borough of Bromley