

# Hollybank

## 0300 330 9451

[bromh.askhollybank@nhs.net](mailto:bromh.askhollybank@nhs.net)

### How to access the service

Hollybank is one of a range of short breaks available to children and young people with disabilities in Bromley.

In order to access Hollybank, an assessment will be carried out by a social worker in the Children's Disability Service.

The length and regularity of any short breaks offered will depend on the assessed needs of your family and the needs of your child which will be identified during the assessment process.

Hollybank short breaks will be provided free of charge to your family.

**Bromley  
Healthcare**  
better together

Hollybank is provided by Bromley Healthcare, an award-winning social enterprise working with the NHS, delivering a wide range of community healthcare services to people of all ages in Bromley and its neighbouring boroughs.

We provide a wide range of nursing, medical and therapy services for adults and children. These include District Nursing, Health Visiting, Speech and Language Therapy, Physiotherapy and Occupational Therapy. 98% of our patients would recommend our services to their friends and family.

### Tell us what you think

We want you to be happy with the service you receive from us, but we know that every so often something might go wrong. If you're unhappy with the care you receive or an element of our service, we want to hear from you.

Of course, we also want to hear from you if you're happy with the care you're receiving - it's good to be able to thank the team and let people know they're doing a good job, so if you have a compliment or congratulation, we'd like to hear from you.

If we are unable to resolve your concerns or you would like to take the matter further please contact us at the address below.

Central Court  
1b Knoll Rise  
Orpington BR6 0JA

**020 8315 8880**

[bromh.feedback@nhs.net](mailto:bromh.feedback@nhs.net)

[bromleyhealthcare.org.uk](http://bromleyhealthcare.org.uk)

Bromley Healthcare Community Interest Company Ltd  
Company no: 06815987 Registered in England  
Registered office: Central Court, 1b Knoll Rise, Orpington BR6 0JA

BHCHPC032020

**NHS**



# Hollybank

**Information for parents,  
carers and professionals**

**Hollybank is a happy, homely, safe and stimulating environment.**

**We aim to help children develop independence skills within their own potential, whilst having fun.**

## **What you will find at Hollybank**

Hollybank has two units named 'Poppy' and 'Sunshine'. Each unit is specially adapted to meet the needs of the children who come here.

The Sunshine unit can have up to six children with physical and/or learning disabilities and complex health needs.

The Poppy unit can have up to five children with autism and/or challenging behaviour.

During their stay, your child will have his or her own bedroom.

We also have an emergency bed for disabled children living within the borough of Bromley to use.

There are lots of toys and games for your child to play with including play stations, videos and computer games, a sensory room and soft play room.

There is also an internet café and a messy play room.

Your child can play in our secure gardens that have adapted play areas and equipment.

Your child will also have the opportunity to join in a variety of outings depending on their needs and abilities.

We are registered with Ofsted to support children aged 5-17 years.

You can request an information pack which has all the information you will need to know about Hollybank.

**To access Hollybank, you must live in Bromley or have a Bromley GP**

## **What we offer**

If your child has a disability we can offer safe and enjoyable short-term breaks.

We do this by working in collaboration with your child, your family and other professionals.

If your child is offered a short break at Hollybank, we work closely with you to make sure and plan how their needs are met.

We will take into account any dietary, religious or cultural preferences.

We will also make sure we know what your child enjoys or dislikes, so that their stay can be as much fun as possible.

We work with the London Borough of Bromley's Special Needs transport department to arrange how children will be transported between school and Hollybank.

## **About the staff at Hollybank**

We have nursing and social care staff, and trained care workers who have considerable knowledge and experience of working with children with disabilities.

We recognise that all children have individual needs, and we work closely with you and professionals to ensure these are met whilst your child stays with us.

**The service is jointly funded by Bromley Clinical Commissioning Group and the London Borough of Bromley.**