

There are toys and games and outside play areas with swings and a trampoline. Their stay may also include outings.

We have lots of toys at Hollybank but your child may wish to bring in their favourite or special toy.

## Parents

You're most welcome to come and visit your child by arrangement and prior agreement with your social worker. You can phone at any time and speak with staff and your child if appropriate.

# Hollybank

**01689 894420**

[bromh.askhollybank@nhs.net](mailto:bromh.askhollybank@nhs.net)

For more information and access to the Emergency Bed contact the:

**Children's Disability Service**  
2nd floor, North Block, Civic Centre  
Stockwell Close  
Bromley BR1 3UH

**020 8313 4511**

**Bromley  
Healthcare**  
better together

Hollybank is provided by Bromley Healthcare, an award-winning social enterprise working with the NHS, delivering a wide range of community healthcare services to people of all ages in Bromley and its neighbouring boroughs.

We provide a wide range of nursing, medical and therapy services for adults and children. These include District Nursing, Health Visiting, Speech and Language Therapy, Physiotherapy and Occupational Therapy. 98% of our patients would recommend our services to their friends and family.

## Tell us what you think

We want you to be happy with the service you receive from us, but we know that every so often something might go wrong. If you're unhappy with the care you receive or an element of our service, we want to hear from you.

Of course, we also want to hear from you if you're happy with the care you're receiving - it's good to be able to thank the team and let people know they're doing a good job, so if you have a compliment or congratulation, we'd like to hear from you.

If we are unable to resolve your concerns or you would like to take the matter further please contact us at the address below.

Central Court  
1 Knoll Rise  
Orpington BR6 OJA

**020 8315 8880**

[bromh.feedback@nhs.net](mailto:bromh.feedback@nhs.net)

[bromleyhealthcare.org.uk](http://bromleyhealthcare.org.uk)

Bromley Healthcare Community Interest Company Ltd  
Company no: 06815987 Registered in England  
Registered office: Central Court, 1 Knoll Rise, Orpington BR6 OJA

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**NHS**



# Hollybank

**Emergency bed - to help  
you in those difficult times**

**If you're the parent or carer of a disabled child, it's possible that you live with the anxiety of what would happen to your child if suddenly you were unable to provide for them.**

**Unlike siblings who might be cared for by family and friends, your disabled child can remain vulnerable at such times owing to their additional and complex care needs or need for adapted accommodation.**

## **What is Hollybank?**

Hollybank is a short break setting for children with disabilities age 5-17 who can stay overnight for an allocated number of nights per month, or during the day at weekends and school holidays.

We have two units – the 'Poppy' unit has five beds and the 'Sunshine' unit has six beds.

We have excellent facilities to support your child whatever type of disability they may have.

Hollybank can offer an emergency bed for your disabled child if they have a similar profile to those children who already come here for short breaks - it's not only for children already known to us at Hollybank.

Our emergency bed is a separate facility within our Sunshine unit.

Depending on your child's need, the room can be discreetly separated from the rest of the bedrooms in the Sunshine unit.

This enables the emergency bed to be used by children if they have challenging behaviour, whilst maintaining the safety of the other children with complex medical needs at Hollybank.

## **Our staff**

Our staff are fully trained and experienced in working with children and young people with disabilities.

As a team we have many years of experience of looking after children with disabilities, so you can be assured we will look after your child and ensure they're safe and well cared for.

## **Your child**

We will do everything we can to comfort your child if they are unhappy.

If your child won't eat or drink we will try and tempt them with other choices. We're used to managing children with different dietary needs.

If your child has specific dietary needs we will work with you to make sure we give them what they need.

If your child doesn't sleep well, our staff will sit with your child and read them a story.

We will encourage your child to stay in their room to develop an improved sleeping pattern.

When your child is here with us at Hollybank, we have lots of things they can do including; arts and crafts, sensory room, soft play room, internet café, play station and Wii.