



The Children's Nursing service is provided by Bromley Healthcare, an award-winning social enterprise working with the NHS, delivering a wide range of community healthcare services to people of all ages in Bromley, Bexley, Croydon, Greenwich and Lewisham.

We provide a wide range of nursing, medical and therapy services for adults and children. These include District Nursing, Health Visiting, Speech and Language Therapy, Physiotherapy and Occupational Therapy. 98% of our patients would recommend our services to their friends and family.

Tell us what you think

We want you to be happy with the service you receive from us, but we know that every so often something might go wrong. If you're unhappy with the care you receive or an element of our service, we want to hear from you.

Of course, we also want to hear from you if you're happy with the care you're receiving - it's good to be able to thank the team and let people know they're doing a good job, so if you have a compliment or congratulation, we'd like to hear from you.

If we are unable to resolve your concerns or you would like to take the matter further please contact us at the address below.

Central Court
1 Knoll Rise
Orpington BR6 OJA
020 8315 8880

bromh.feedback@nhs.net
bromleyhealthcare.org.uk

Bromley Healthcare Community Interest Company Ltd
Company no: 06815987 Registered in England
Registered office: Central Court, 1 Knoll Rise, Orpington, BR6 OJA



**Helping you to
support your child**
Community Children's Nursing team

Children's continuing care is where specialist assessment and a multi-agency package of care is needed to support the family caring for a child or young person with multiple, complex and enduring health care needs due to disability, accident, life limiting or sudden illness.

(Adapted from DOH 2005 and 2008 DOH (2010) National Framework for Children and Young People's Continuing Care)

Our service

This leaflet tells you how assessment, funding and arrangement of care packages takes place, in accordance with the continuing care pathway described in the National Framework (see above).

Our Continuing Care Health Needs Assessor is a specialist nurse who is in the Integrated Children's Community Nursing Team (CCNT) based at:

**The Phoenix Children's Resource Centre
40 Masons Hill
Bromley BR2 9JG**

**Tel: Monday to Friday 9am – 5pm
020 8464 7578**

Why we're here

We work with parents, carers, and other professionals to:

- ensure a smooth transition and discharge of children with complex medical needs from hospital to home
- assess children's and family's needs using the National Framework including talking with other healthcare professionals such as social workers, Early Support and members of the extended multi-disciplinary team.
- present the assessment and suggestions for the continuing care package to health and social care commissioners, who then fund the most appropriate and cost-effective package e.g. staff to care for the child for a set number of hours per week in the home
- provide information and support for professionals, parents and carers relating to continuing care.
- monitor and review the quality and effectiveness of care packages once in place

We are involved with teaching a variety of nurse students. We will ask your permission before any of our nurses visit with a student.

Referrals and what happens next

- Referrals can be accepted from any health or social care professional e.g. GP or social worker who thinks a continuing care package may be needed.

Referral forms can be obtained from CCNT on 0208 464 7578.

- Once a written referral has been received by the Continuing Care Health Assessor, we will fully involve parents and other professionals in the assessment, and take into account the wider needs of the family.
- The continuing care assessment tool and checklist will be completed by the Nurse Assessor within 7 working days of receiving the referral.
- This assessment tool determines if the child's needs meet the criteria for continuing care support.
- If the child's needs don't meet the criteria, we will let the parents and referrer know, and describe other ways in which they may get some help.
- If the child requires continuing care, a supporting statement and decision paper will be presented to the Commissioning Team at the Specialist Support and Disability Panel who decide and fund the care package.