

- A Feedback session with you will then take place to explain the assessment findings and diagnosis. A member of the CCDS team will be at these meetings and representatives from nursery/ school will also be invited.
- A written report will be sent to you and with your permission this will be shared with others, if appropriate.

If you have any queries, please contact your child's allocated paediatrician or any member of the Complex Communication Diagnostics Service (CCDS) at the:

**Phoenix Children's Resource Centre**  
**40 Masons Hill**  
**Bromley**  
**BR2 9JG**

## Complex Communication Diagnostics Service

0300 330 9450

[bromh.ccdsadmin@nhs.net](mailto:bromh.ccdsadmin@nhs.net)

**Bromley Healthcare**  
 better together

The Complex communication diagnostics service is provided by Bromley Healthcare, an award-winning social enterprise working with the NHS, delivering a wide range of community healthcare services to people of all ages in Bromley and its neighbouring boroughs.

We provide a wide range of nursing, medical and therapy services for adults and children. These include District Nursing, Health Visiting, Speech and Language Therapy, Physiotherapy and Occupational Therapy. 98% of our patients would recommend our services to their friends and family.

### Tell us what you think

We want you to be happy with the service you receive from us, but we know that every so often something might go wrong. If you're unhappy with the care you receive or an element of our service, we want to hear from you.

Of course, we also want to hear from you if you're happy with the care you're receiving - it's good to be able to thank the team and let people know they're doing a good job, so if you have a compliment or congratulation, we'd like to hear from you.

If we are unable to resolve your concerns or you would like to take the matter further please contact us at the address below.

Central Court  
 1b Knoll Rise  
 Orpington BR6 0JA

**020 8315 8880**

[bromh.feedback@nhs.net](mailto:bromh.feedback@nhs.net)

[bromleyhealthcare.org.uk](http://bromleyhealthcare.org.uk)

Bromley Healthcare Community Interest Company Ltd  
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 Registered office: Central Court, 1b Knoll Rise, Orpington BR6 0JA

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**NHS**



## Complex Communication Diagnostic Service

### Information for parents

## Complex Communication Diagnostic Service (CCDS) works together with you and your child to gain a better understanding of your child's social communication difficulties.

Your child has been referred to the CCDS because of concern that your child has social communication difficulties. The CCDS brings together a multidisciplinary team of professionals, who are experienced in the assessment of Autistic Spectrum Disorder (ASD) and other communication difficulties, e.g. Language Disorder.

ASD is a developmental disorder that affects the way a person communicates and relates to people around them. The core difficulties are with social interaction, communication and imagination i.e. repetitive patterns of behaviour, interests and activities. The degree of these difficulties can vary from one child to another, hence the common use of the term Autistic Spectrum Disorder (ASD).

## How will I know what is happening?

- Written acknowledgement will be sent to you and you will be informed about the assessment process.
- Your consent will be requested for the team to seek further information from nursery, school and other professionals involved in your child's care.

## The assessment process

A Community Paediatrician, a Speech and Language Therapist or a Psychologist may have already seen your child. Their assessments will be a vital contribution to the process of establishing a diagnosis.

Assessment takes place over a period of time and in different settings e.g. clinic, school, etc. Appropriate intervention will be recommended as an ongoing process and will not be left until the diagnosis is established. The core components of the assessment include the following:

- A paediatric and developmental assessment. Certain tests may be requested and referrals made to other professionals.

- A detailed semi-structured interview, if needed this will be carried out by a Senior Community Paediatrician.
- A structured play assessment based on the Autism Diagnostic Observation Schedule (ADOS) or the Childhood Autism Rating Scale (CARS). This will be carried out, in the nursery/school, the Phoenix Centre or other clinics, by a Specialist Speech and Language Therapist or a Specialist Psychologist from CAMHS.

In some cases all 3 of the above components may not be necessary, especially if sufficient information is already available. The interview and observation complement each other to give a more accurate assessment of your child's difficulties.

