



Sexual Health Bromley

Bromley Healthcare

better together

The HIV service is provided by Bromley Healthcare, an award-winning social enterprise working with the NHS, delivering a wide range of community healthcare services to people of all ages in Bromley, Bexley, Croydon, Greenwich and Lewisham.

We provide a wide range of nursing, medical and therapy services for adults and children. These include District Nursing, Health Visiting, Physiotherapy, Occupational Therapy and Speech and Language Therapy. 98% of our patients would recommend our services to their friends and family.

Tell us what you think

We want you to be happy with the service you receive from us, but we know that every so often something might go wrong. If you're unhappy with the care you receive or an element of our service, we want to hear from you.

Of course, we also want to hear from you if you're happy with the care you're receiving - it's good to be able to thank the team and let people know they're doing a good job, so if you have a compliment or congratulation, we'd like to hear from you.

If we are unable to resolve your concerns or you would like to take the matter further please contact us at the address below.

Central Court
1 Knoll Rise
Orpington BR6 OJA

020 8315 8880

bromh.feedback@nhs.net

bromleyhealthcare.org.uk

Bromley Healthcare Community Interest Company Ltd
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Registered office: Central Court, 1 Knoll Rise, Orpington BR6 OJA
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HIV Specialist Nursing Support

Provided by Bromley Healthcare

The HIV specialist nursing service is for people living with HIV who live, work or access care in Bromley.

Who is this service for?

Anyone who lives or works in Bromley, their partners and family and anyone who attends Beckenham Beacon Sexual Health Clinic for HIV treatment and care.

You can be referred by your HIV Clinic, GP or other health or social care professional. You can, however, contact us yourself.

Our service is confidential and we will not share information about you without agreeing this with you first.

How can we help?

We will arrange to meet you usually at home or in the clinic. We will talk about what's happened and your concerns.

We can offer advice, information and support and tell you where else to get help locally.

List of typical things we do:

- Everything about HIV and HIV medication
- Sexual health
- Getting pregnant and having a baby
- Mental well being—helping you to live well with HIV
- Getting tested - particularly sexual partners & children who need a test
- Telling important people in your life that you have HIV
- Finding and using local services like a GP
- Recovery after being in hospital
- General health e.g. Stopping smoking, eating healthily & keeping fit
- Routine checks in our nurse led Clinic at Beckenham Beacon
- Hospital avoidance - helping to organise care for you if your needs are more complex

How quickly will I be seen?

We aim to contact you within two working days if you are newly diagnosed, otherwise within 5 days.

When we contact you we will agree a mutually convenient time to meet.

What if I am ill ... who should I contact?

You are welcome to contact us for advice and we will help.

However we are not a crisis or emergency service and do not work out of hours so you may need to see your GP, Urgent Care Service or Accident and Emergency Service.

HIV Nursing Service
Address: Sexual health Clinic
Beckenham Beacon
379 Croydon Road
Beckenham
BR3 3QL
Direct Line: 01689 866647