Bromley Healthcare better together

Name of Service: H.I.V.

Action plan for satisfaction survey 2015-16

You told us this	As a result
You wanted tea and coffee available in the clinic	It isn't possible to provide tea and coffee in the waiting areas within the KCH sexual health service as the HIV clinic runs alongside a busy general sexual health clinic. However there is a café on the Beckenham beacon site which offers a good range of drinks, snacks and light meals.
You were very satisfied with the service and would recommend us to others	We have maintained our effort which is demonstrated in the continued good comments received over the last year. We aim to maintian this high standard.



