

Children's Community Nutrition and Dietetics

0300 330 5777

bromh.cccpod3refs@nhs.net

**Welcome to the Bromley
Community Nutrition and
Dietetics service.**

**We are registered dietitians
who work in Bromley to
give expert advice on
nutrition and dietetics.**

**Your child will be seen
by a children's dietitian
who specialises in looking
after the nutritional needs
of children.**

**Your child can be referred to us if
they are under 18 years of age (or
under 19 years if they have an
Education, Health and Care Plan
and attend a specialist educational
provision) and are registered with
a Bromley GP. Your child may be
referred by a GP, Health Visitor or
other healthcare professional.**

**Bromley
Healthcare**
better together

The Community Nutrition and Dietetics service is provided by Bromley Healthcare, an award-winning social enterprise working with the NHS, delivering community healthcare services to people of all ages in Bromley, Bexley, Croydon, Greenwich and Lewisham.

We provide a wide range of nursing, medical and therapy services for adults and children. These include District Nursing, Health Visiting, Speech and Language Therapy, Physiotherapy and Occupational Therapy. 98% of our patients would recommend our services to their friends and family.

Tell us what you think

We want you to be happy with the service you receive from us, but we know that every so often something might go wrong. If you're unhappy with the care you receive or an element of our service, we want to hear from you.

Of course, we also want to hear from you if you're happy with the care you're receiving - it's good to be able to thank the team and let people know they're doing a good job, so if you have a compliment or congratulation, we'd like to hear from you.

If we are unable to resolve your concerns or you would like to take the matter further please contact us at the address below.

Central Court
1 Knoll Rise
Orpington BR6 0JA

020 8315 8880

bromh.feedback@nhs.net

bromleyhealthcare.org.uk

Bromley Healthcare Community Interest Company Ltd
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Children's Dietetics
Community Nutrition and Dietetics
provided by Bromley Healthcare

Your child's appointment with a dietitian

How long will my child's appointment be?

Your child's appointment will last for half an hour. If you want to come without your child please call the dietitian before the appointment. Children under 16 cannot be seen on their own.

Will my child be seen more than once?

Everyone is different so the number of times we will see your child depends on the type of dietary advice they need. During your child's first appointment the dietitian will discuss with you whether any follow up is needed and will book your child another appointment if necessary.

What will happen at my child's appointment?

Your dietitian will discuss your child's current eating pattern and agree a plan to suit their individual needs. All our services are confidential.

Do I need to bring anything with me?

Please bring your child's personal health record (red book) with you.

Please bring a list of any regular medication your child takes.

It might be a good idea to write down any questions you want to ask us.

Who do I call if I need an interpreter?

If you need an interpreter please call or email us as soon as you receive your appointment letter so that an interpreter can be arranged to be present at the appointment.

What if I want to change my child's appointment?

Please call us as soon as possible if you cannot come to your child's booked appointment. We will arrange a new appointment for your child. This allows us to offer the appointment to someone else, helping us to keep our waiting times down.

What if I miss my child's appointment?

If you miss your child's appointment and do not let us know your child may not be given another appointment.

We will write to their referrer to let them know that you did not attend. If you want another appointment for your child please ask for them to be re-referred.

When can I contact you?

Our office hours are Monday to Friday, 9.00am to 5.00pm. A message can be left anytime; we will pick it up on the next working day.

Where can I find you?

We run clinics across the borough of Bromley and we will try and see your child in a clinic close to where you live.

All of our clinics (below) have wheelchair access:

Community Vision Children and Family Centre

Woodbine Grove
Penge SE20 8UX

Phoenix Children's Resource Centre

40 Mason's Hill
Bromley BR2 9JG

St Paul's Cray Clinic

Mickleham Road
Orpington BR5 2RJ