

Name of Service: H.I.V.

Action plan for satisfaction survey 2014-15

You told us this	As a result
You wanted tea and coffee available in the clinic	We have raised this with the KCH sexual health clinic that is in the process of reviewing the times HIV clinics run. This may be possible in the future but in the meantime, tea and coffee are available from the Beacon café located close to the clinic.
You were very satisfied with the service and would recommend us to others	We will put all our effort into maintaining this.