

All speech and language therapists are registered with the Royal College of Speech and Language Therapists and with the Health Professions Council.

The service accepts referrals from parents and other professionals with parental consent.

Please contact us if you have any questions regarding the service. Our details can be found on the back of this leaflet.



Children's Speech and Language Therapy
Phoenix Children's Resource Centre
40 Masons Hill
Bromley BR2 9JG
Telephone—020 8315 4706

Tell us what you think

We want you to be happy with the service you receive from us, but we know that every so often something might go wrong. If you're unhappy with the care you receive or an element of our service, we want to hear from you.

Of course, we also want to hear from you if you're happy with the care you're receiving - it's good to be able to thank the team and let people know they're doing a good job, so if you have a compliment or congratulation, we'd like to hear from you.

Global House, 10 Station Approach
Hayes, Kent , BR2 7EH
Tel: 020 8315 8880
contact@bromleyhealthcare-cic.nhs.uk

www.bromleyhealthcare.org.uk

Bromley Healthcare Community Interest Company Ltd.
Company no: 06815987 Registered in England
Registered Office: Global House, Station Approach, Hayes, Kent, BR2 7EH

**Bromley
Healthcare**
better together

How to refer to our service

Information for referrers

Children's
speech and
language
therapy



working with **NHS**

The Children's Speech and Language Therapy Service helps children to develop their speech, language and communication skills, as well as their eating and drinking.

We do this by offering practical advice and setting realistic goals. Enjoyment of shared play and educational activities are key to support children's progress.

Enthusiastic involvement of parents, carers, pre-school and school staff is essential in enabling each child to achieve their goals.

Appointments

The Service aims to arrange appointments at a time/date and location that is convenient for families.

At the first appointment the child's speech, language and communication skills will be assessed.

The speech and language therapist will give advice and suggest activities that can be carried out at home and that staff can implement at preschool/school.

If a child needs further speech and language therapy, a follow-up appointment will be arranged to review the initial advice and progress.

Parents and children may be expected to attend individual or group therapy appointments.

Referral to other services that will help the child may be discussed.

Referrals

If a child experiences difficulties with any of the following, they may need a referral to the Speech and Language Therapy Service:

- Listening and concentration
- Social interaction or playing with other children
- Understanding spoken words
- Using spoken words or sentences
- Difficulties with speaking clearly
- Having conversations
- Developing literacy skills
- Stammering
- Using their voice
- Swallowing

Referrals can be made by parents or others (e.g. health visitor, teacher), who are involved in the care of the child.

If you're unsure whether to refer a child, please telephone the service for advice. There is also a drop-in service for parents of pre-school children.